Service Delivery and social marketing organizations work on quality assurance with a harmonized approach because they are on the front line and they have had to develop robust risk management systems.

Just last year, a quality problem was discovered within the supply chain, around misoprostol. Within a few days of finding the issue through testing, manufacturers and distributors were notified.

WHO prequalification is important, but we need to continue our focus on risk management.

Quality issues are also access issues — supplies aren’t meeting demand and there are no backups when there are stockouts.

It’s also important to keep in mind the poor women in middle-income countries that are excluded from donor support.