

**15<sup>th</sup>**  
**GENERAL MEMBERSHIP MEETING**  
*of the* **REPRODUCTIVE HEALTH**  
**SUPPLIES COALITION**  
20-24 OCTOBER  
MEXICO CITY

**mexico**  
**2004-2014**  
REPRODUCTIVE HEALTH  
SUPPLIES COALITION



# ACHIEVING EQUITABLE ACCESS TO CONTRACEPTIVES THROUGH THE USE OF NATIVE LANGUAGE



**EQUITY**

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October 2014



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## Objectives

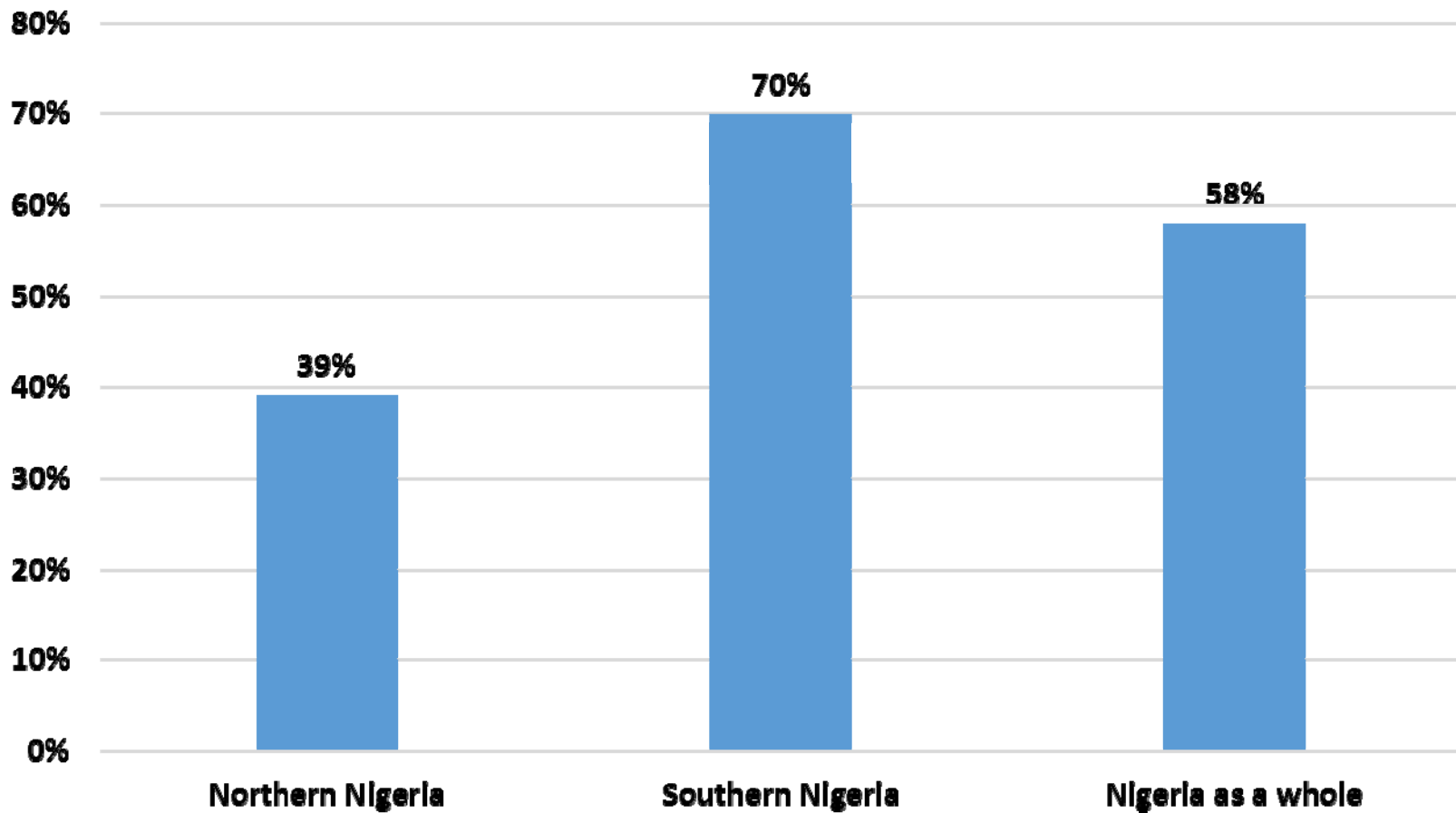
- Highlight factors contributing to inequitable access to contraceptives in northern Nigeria
- Highlight USAID | DELIVER PROJECT's interventions and strategies
- Present result of the interventions



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## Nigerian Adult Literacy in English



Source: 2010 National Literacy Survey by National Bureau of Statistics



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## Background – Northern Nigeria

- Low literacy rates
- Hausa is most commonly used language
- Contraceptives Logistics Management System (CLMS) designed and documented in English
- Language proficiency issues impact ability to manage CLMS
- Poor logistics management and high stockout rates:

Before Intervention	Stockout Rate
North	66%
South	24%



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## Background [cont'd]

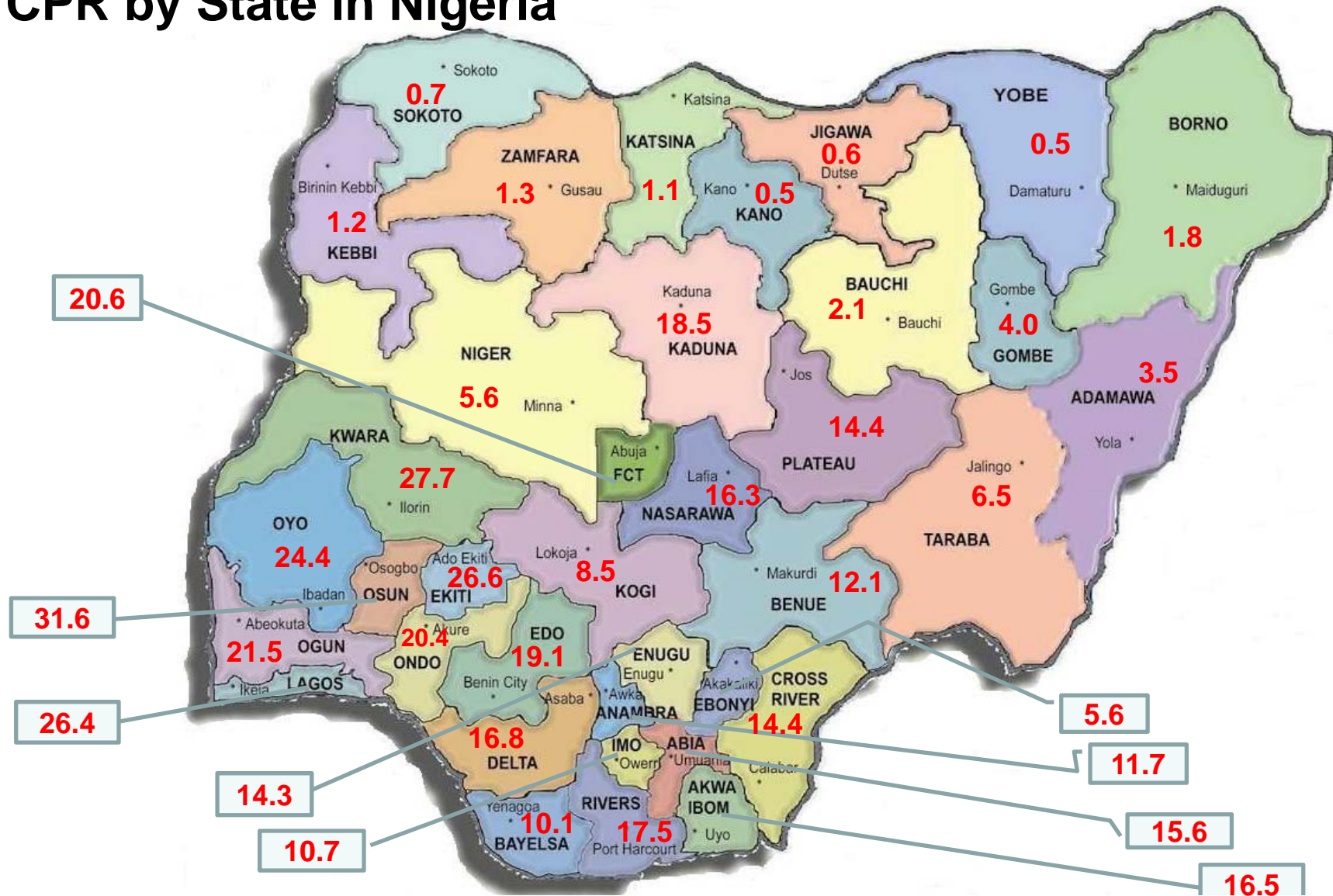
- Bauchi and Sokoto state MOHs distribute contraceptives using the Review and Resupply Meeting (RRM) model



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## CPR by State in Nigeria

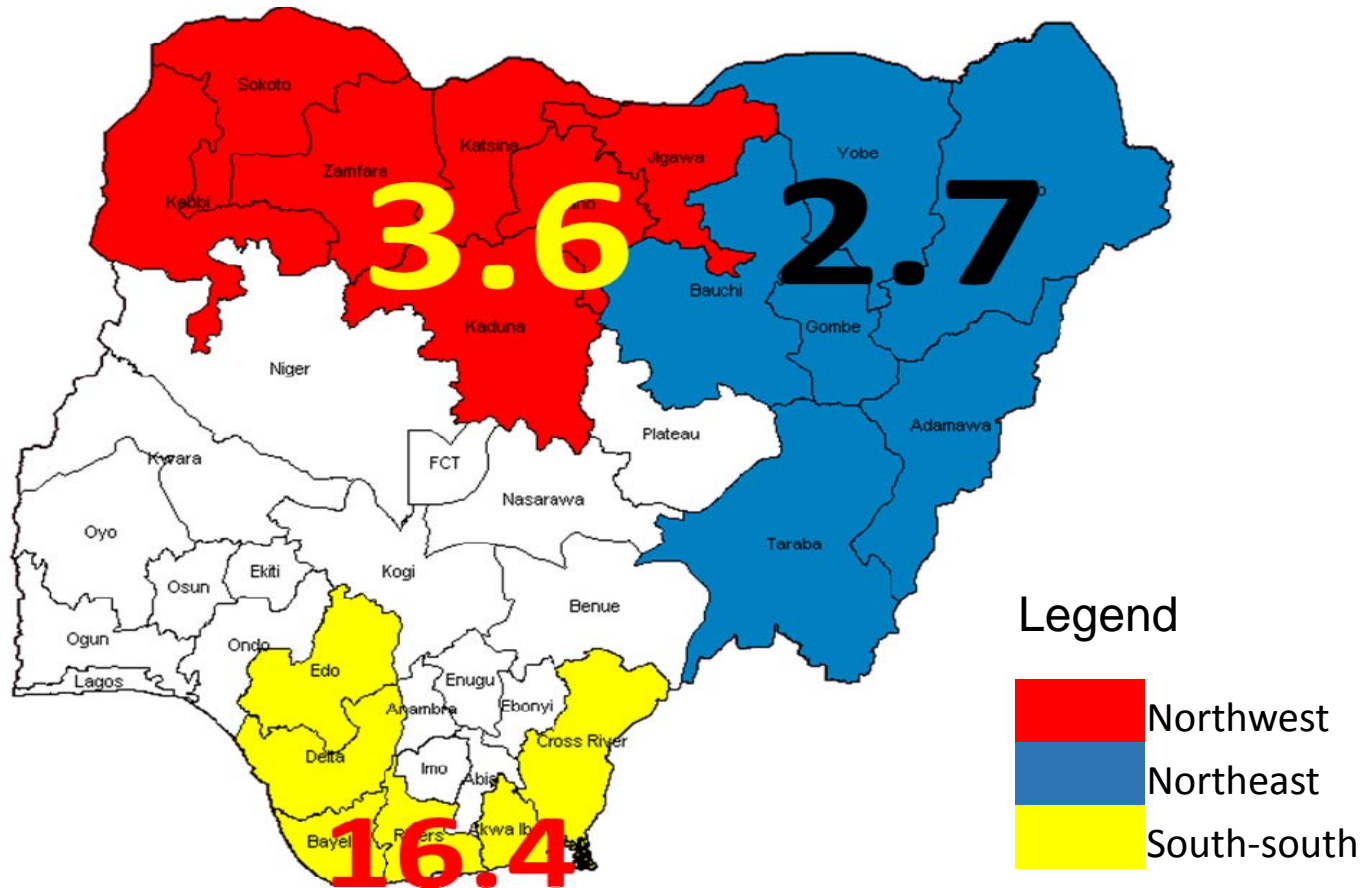




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## CPR by Zone in Nigeria





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## Project Interventions

- Deployed native Hausa-speaking logistics officers (LOs)
- Conducted CLMS trainings in Hausa and English
- Interpreted/described Logistics Management Information System (LMIS) in Hausa
- Conducted RRM in Hausa and English
- Conducted supportive supervision in Hausa and English
- Gave feedback on logistics performance and areas of improvement in Hausa



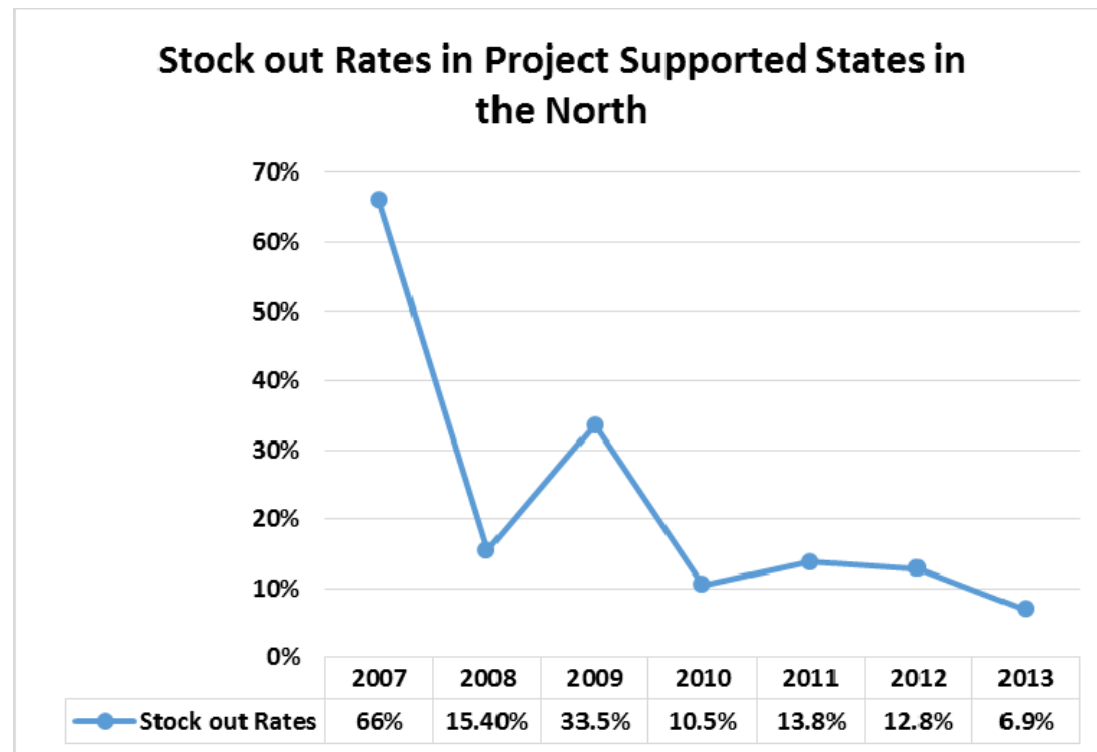


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## Results

- Improved logistics skills/understanding for better operation of CLMS
- Stockout rates in both states dropped from 66% (2007) to 6.9% (2013)



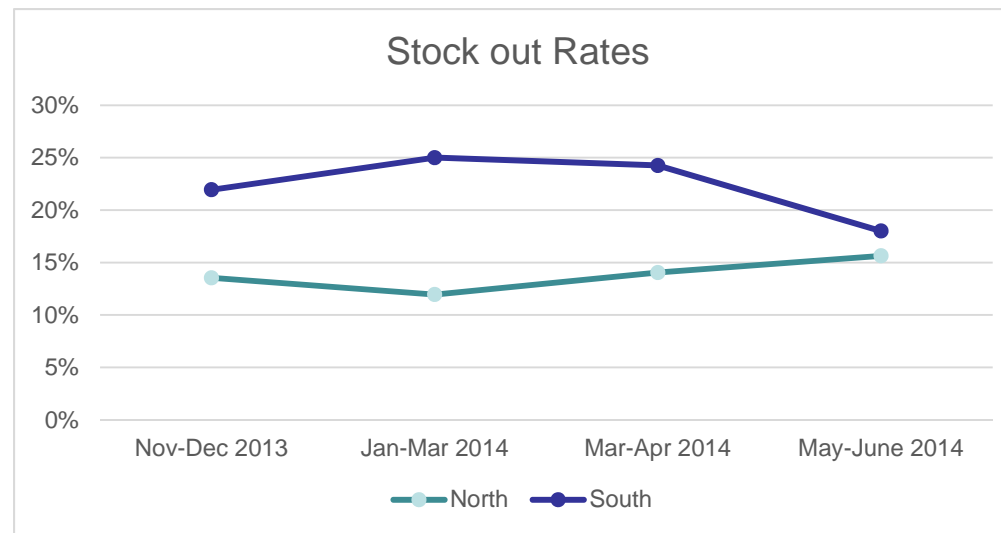


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## Results [cont'd]

- Comparable access to contraceptives in the project-supported northern and southern states



- Reduction in expiries and losses as a result of improved recordkeeping



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## Lessons Learned

- Supply chain improvement interventions would benefit from adaptation to local context, including the use of native languages at local/community level as appropriate to facilitate achievement of equitable access to health commodities, especially in the rural areas.
- Development of logistics tools in native languages could provide additional advantages.



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Thank You