

25-28 MARCH 2019 / KATHMANDU, NEPAL

# 19<sup>TH</sup> GENERAL MEMBERSHIP MEETING OF THE REPRODUCTIVE HEALTH SUPPLIES COALITION

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## The Power of Data Data Convergence and Utility-A Process Example

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#RHSUPPLIES2019



#### Introduction

- Limited access to timely and quality logistics data from health facilities creates challenges for effective supply chain decisionmaking
- Data availability alone is not enough for SCs to perform
- In addition to robust information systems, creating a "data culture" by training and empowering staff to analyze and use data for decision-making is key to improving supply chain performance







#### **UNFPA Nigeria Experience**

- **TASK:** Create a visualization that tells a story, illustrating the importance of strengthening the supply chain, and how it contributes to larger FP outcomes
- Used simple and free tools
  - Excel and Public Tableau
- Presented to stakeholders mid-2018
  - National: recipient of reports
  - State: producers of data/reports











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#### PROCESS A Identify Needs

#### Work with the team to identify

- Challenges
- Goals
- Audience:
  - Users
  - Recipients of reports

#### Questions to ask:

- 1. What decisions do you make in your current role that could be made easier with access to quality data?
- 2. From the data sources given, identify the ones most useful to you?
- 3. How would you improve upon the format of the data for easier use and sharing?







### **PROCESS B Identify and Review Data**

- Data Collection 1.
- 2. Cleaning
- 3. Standardize across datasets
  - Geographies and locations
  - Time periods ٠
  - **Methods** •

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|----------|------------------|---------------|----------------------------------------------------|-----------|---------|--------------------------|------------|----------------------------|-----------------------------|----------------------------------|--------------------------|---------------------|-----------------------|-----------------------------------------------|-------------------|--|
| 1        | Data from        | state Requ    | isition, Issu                                      | ies and F | Report  | ing Forms                | RIRF       | -                          |                             |                                  |                          |                     |                       |                                               |                   |  |
| 2        |                  |               | December 2010 distribution April 2011 distribution |           |         |                          |            |                            |                             |                                  |                          |                     | on                    |                                               |                   |  |
| -        |                  |               |                                                    |           |         |                          |            |                            |                             |                                  |                          |                     |                       |                                               |                   |  |
|          | State and        |               | Beginning                                          | Ph        | А       | В                        |            | С                          | D                           | E                                | F                        | G                   | н                     | 1                                             | HMI               |  |
| 3        | State and<br>NGO | Product       | balance                                            | C(        |         |                          |            |                            |                             |                                  |                          |                     |                       |                                               | 1/ 1/             |  |
| 4        | ABIA             |               |                                                    | _         |         |                          |            | Family                     | Female 15-49<br>vears using | New family                       |                          | Deliveries          |                       |                                               | Maternal          |  |
| 5        |                  | Condom Fem    | -                                                  | Perio     |         | Organisation unit / Data | it / Data  |                            | modern                      | planning                         | Deliveries -<br>Assisted | by skilled<br>birth | Preterm<br>deliveries | Deliveries -<br>Normal                        | deaths            |  |
| 6        |                  | Condom Male   |                                                    | _         |         |                          |            | counselled                 | contraceptive<br>s          | acceptors                        | Assisted                 | attendants          | deliveries            | Norman                                        | audited           |  |
| 7        |                  | Depo Provera  |                                                    | 1         |         |                          |            |                            | 5                           |                                  |                          |                     |                       |                                               |                   |  |
| 8        |                  | Microlut      |                                                    | 2         | Jan-17  | ng Federal Gove          | ernment    | 475 954                    | 282 093                     | 201 682                          | 30 620                   | 86 852              | 1 098                 | 115 879                                       | 18                |  |
| 9        |                  | IUD           | -                                                  | 3         | Feb-17  | ng Federal Gove          | ernment    | 448 670                    | 244 046                     | 190 041                          | 28 990                   | 79 768              | 1 605                 | 110 782                                       | 19                |  |
| 10       |                  | Microgynon    |                                                    | 4         | Mar-17  | ng Federal Gove          | ernment    | 433 923                    | 228 653                     | 179 926                          | 34 967                   | 93 523              | 1 434                 | 123 622                                       | 39                |  |
| 11       |                  | Noristerat    |                                                    | 5         | Apr-17  | ng Federal Gove          | ernment    | 395 686                    | 206 945                     | 165 586                          | 33 384                   | 93 875              | 1 225                 | 127 141                                       | 78                |  |
| 12       |                  | Impanon Class | ic                                                 | 6         | May-17  | ng Federal Gove          | ernment    |                            |                             |                                  |                          |                     |                       |                                               |                   |  |
| 13       |                  | Implanon NXT  |                                                    | 7         | Jun-17  | ng Federal Gove          | ernmen     | ~                          | 125                         | RA                               | 7                        | 5                   |                       |                                               |                   |  |
| 14       |                  | Jadelle       | -                                                  | 8         | Jul-17  | ng Federal Gove          | ernmen     | F 74                       | they ?                      | 235                              | 5                        |                     | 1A2020<br>L-MAY 2018  | )/KAD                                         | UNA, I            |  |
| 15       |                  | Levonorg      |                                                    | 9         | Aug-17  | ng Federal Gove          | ernmen     |                            | 254                         | 22                               | V J                      |                     |                       | (ROUND 5)<br>ring and Accour                  | tability 2020     |  |
| 16       |                  | Cycle Beads   |                                                    | 10        | Sep-17  | ng Federal Gove          | ernmen     |                            |                             | has                              | Y?                       | inno                | vative mobile te      | chnology to sup<br>ey indicators for          | port low-cost,    |  |
| 17       |                  | Consumable K  | it                                                 | 11        | Oct-17  | ng Federal Gove          |            | 0                          | ~ [7]                       | The start                        | 35                       | impl                | emented by loc        | al universities ar<br>a cadre of femal        | nd research on    |  |
| 18       |                  | Petogen       |                                                    | 12        | Nov-17  | ng Federal Gove          |            |                            | John T                      | m2                               | 55                       | mob                 | ile-assisted data     | collection. PMA<br>aluation Resource          | 2020/Nigeria is   |  |
| 19       |                  | Sayana Press  |                                                    | 13        | Dec-17  | ng Federal Gove          | ernmen     | Z M                        | 1m                          | 2 min                            | 2                        | and                 | <b>Bayero Univers</b> | ty Kano (BUK).<br>& Melinda Gates             | Overall direction |  |
| 20       |                  |               |                                                    | 14        |         | Total                    |            |                            | Shot?                       | 177                              |                          | prod                | uctive Health a       | the Johns Hop<br>grant by the Bi              | kins Bloomber     |  |
| 21       | ADAMAVA          |               |                                                    | 45        |         | 1                        |            |                            | Engli                       | A)                               |                          |                     |                       | lease visit http://w                          |                   |  |
| 22<br>23 |                  | Condom Fema   | lle                                                | 1,76      | 5       | I                        | -<br>08,01 | KEY FAI                    | with su                     | - K                              |                          |                     | dern Contracept       | ve Prevalence Ra                              | te (Married Wo    |  |
| 23       |                  |               |                                                    | - 0       | •       |                          |            |                            |                             |                                  | ORS                      | 40                  | 30.7                  |                                               |                   |  |
| 24       |                  |               |                                                    | _         | bur     | vey                      | 4,81       |                            | lect Family Planning        | g Indicators Across              | Recent Surveys           | <sup>30</sup>       |                       | 24.3 22.1 22                                  | .0                |  |
| 26       |                  |               |                                                    | _         |         |                          | 1,61       |                            |                             | rried Women, Age 1<br>ound 3 Rou |                          | d 5                 |                       |                                               | 16.7              |  |
| 26       |                  |               |                                                    | _         | da      | ata                      | 7,71       |                            | May                         | -July 2016 Mar-Ap                | pr 2017 Apr-May          | 2018 10             |                       |                                               |                   |  |
| 28       |                  | Noristerat    |                                                    | _         | uc      | ilu                      | 5.0        | Contract                   |                             | Married All                      | Married All N            | Married 0           | Oyo* Lagos Na         | sarawa Rivers Anar                            | nbra Kaduna Tari  |  |
| 29       |                  | Impanon Class | ic                                                 |           |         |                          | 0,01       | Contraceptiv<br>All Method | e Prevalence Rate           | 17.5 17.4                        | 20.3 17.7                | 18.7                |                       | Nov-Dec 2017, not inclue<br>and Contraceptive |                   |  |
| 30       |                  | Implanon NXT  |                                                    | 6         | 7       |                          | _          | Modern M                   |                             | 16.1 15.6                        |                          | 16.7 100            | onmet weed a          | ing contraceptivi                             | e ose, by Age (A  |  |
| 31       |                  | Jadelle       |                                                    | 3         |         |                          |            | Long Actir                 | g/Permanent 4.9             | 5.8 5.6                          | 6.8 <b>6.5</b>           | 7.9 80              |                       |                                               |                   |  |
|          |                  | A             | В                                                  | c         | - 1     | D                        |            | F                          | 1                           | F                                | G                        | н                   |                       |                                               |                   |  |
|          |                  |               | -                                                  |           |         | -                        |            | -                          | Looks A                     | 1                                |                          |                     |                       | •                                             |                   |  |
|          |                  |               | dby lastsubm                                       |           |         |                          |            | orddate                    |                             | nissiondate                      | _                        |                     |                       | tate                                          |                   |  |
|          |                  |               |                                                    |           |         | 0/2017 14:18             |            |                            |                             | L/2017 19:0                      |                          |                     |                       |                                               |                   |  |
|          |                  | 0.            | -01                                                | -         |         | 20/2017 9:35             |            |                            |                             | L/2017 19:0                      |                          |                     |                       |                                               |                   |  |
|          |                  | 4 gprhcs      | 05@gprhcs05                                        | @fa4e70a  | 51 10/1 | 9/2017 11:48             | 10/19/     | 2017 11:5                  | 2 10/19                     | 9/2017 21:0                      | 7 ABI0401                | L1 PHC A            | GBC Abia              |                                               |                   |  |
|          |                  | 5 gprhcs      | 05@gprhcs05                                        | @fa4e70a  | 51 10/1 | 9/2017 20:23             | 10/19/     | 2017 20:2                  | 8 10/19                     | )/2017 21:0                      | 7 ABI0803                | 36 IBEAJA           | A ME Abia             |                                               |                   |  |
|          |                  | 6 gnrhcs      | 326 gnrhcs32                                       | ¢ 707263c | 10/2    | 3/2017 10.35             | 10/23/     | 2017 10.3                  | 6 10/23                     | 2/2017 20.2                      |                          |                     | ARA Adar              | nawa                                          |                   |  |

6 gprhcs32@gprhcs32@707263c45 10/23/2017 10:35 10/23/2017 10:36 10/23/2017 20:29 ADA01002 MURGARA Adamawa gprhcs32@gprhcs32@707263c45 10/21/2017 10:38 10/21/2017 10:40 10/21/2017 11:38 ADA02020 JANGJAN (Adamawa 8 gprhcs32@gprhcs32@707263c45 10/24/2017 16:20 10/24/2017 16:20 10/24/2017 21:03 ADA06006 ARAHTECI Adamawa 9 gprhcs32@gprhcs32@707263c45 10/18/2017 15:50 10/18/2017 15:51 10/18/2017 17:03 ADA11014 BOKKEN DAdamawa

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#### Available Tools/Data in Nigeria

- State Requisition, Issues and Reporting Forms (RIRF) 2010-2017
  - Three levels (SDP, State, national)
    - Beginning balance
    - Consumption
    - Requests
    - Issues
- GPRHCS surveys-2014-2017
  - Stock outs/availability of products
  - Trained staff
  - Supervisory visits
  - Forms used

- DHS-PMA2020 reports
  - National and various states
    - mCPR
    - Method Mix
- NHMIS-FP 2011-2017
  - mCPR users
  - New FP Acceptors
  - Reporting rates
- NSCIP/Navision
  - Rolling out in 2018







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#### PROCESS C Create Database(s)

- 1. Compile data into databases
  - Sort and filter
  - Conditional formatting
  - Pivot tables and graphs

|     | А         | В                     | С                   | D       | Е     | н      | Ι          | J           | L                        | М                   | N       |
|-----|-----------|-----------------------|---------------------|---------|-------|--------|------------|-------------|--------------------------|---------------------|---------|
| 1   | Entity    | State<br>_or_N<br>G(- | UNFP<br>A_Sup<br>po | Rep_P   | Rep_Y | Dist_M | Dist_<br>Y | Product     | Qty_Begini<br>ng_Balance | Qty_rec_l<br>ast_4M | Cons_4M |
| 253 | ADAMAWA   | State                 | Yes                 | Jan-Apr |       | August | 2017       | Condom Ferr | 140                      | 500                 | 325     |
| 254 | ANAMBRA   | State                 | Yes                 | Jan-Apr |       | August |            | Condom Ferr | 14,100                   | -                   | -       |
| 255 | AKWA-IBO  | State                 | Yes                 | Jan-Apr |       | August | 2017       | Condom Fem  | 17,212                   | 6,000               | 23,212  |
| 256 | BAUCHI    | State                 | No                  | Jan-Apr | 2017  | August | 2017       | Condom Fem  | 980                      | 1,000               | 978     |
| 257 | BAYELSA   | State                 | No                  | Jan-Apr | 2017  | August | 2017       | Condom Fem  | 1,118                    | -                   | 800     |
| 258 | BENUE     | State                 | Yes                 | Jan-Apr | 2017  | August | 2017       | Condom Ferr | 13,600                   | -                   | 12,900  |
| 259 | BORNO     | State                 | Yes                 | Jan-Apr | 2017  | August | 2017       | Condom Fem  | ale                      |                     |         |
| 260 | CROSS RIV | State                 | No                  | Jan-Apr | 2017  | August | 2017       | Condom Ferr | 4,548                    | 12,000              | 14,748  |
| 261 | DELTA     | State                 | No                  | Jan-Apr | 2017  | August | 2017       | Condom Fem  | 6,497                    | 24,000              | 18,572  |
| 262 | EBONYI    | State                 | No                  | Jan-Apr | 2017  | August | 2017       | Condom Ferr | 870                      | 1,000               | 538     |
| 263 | EDO       | State                 | Yes                 | Jan-Apr | 2017  | August | 2017       | Condom Fem  | 21,959                   | 5,000               | 18,283  |
| 264 | ENUGU     | State                 | No                  | Jan-Apr | 2017  | August | 2017       | Condom Fem  | 5,463                    | -                   | 2,704   |
| 265 | EKITI     | State                 | No                  | Jan-Apr | 2017  | August | 2017       | Condom Fem  | 30                       | 500                 | 57      |
| 266 | GOMBE     | State                 | Yes                 | Jan-Apr | 2017  | August | 2017       | Condom Fem  | 7,277                    | -                   | 3,850   |
| 267 | IMO       | State                 | Yes                 | Jan-Apr | 2017  | August | 2017       | Condom Fem  | 4,191                    | -                   | 1,895   |
| 268 | JIGAWA    | State                 | No                  | Jan-Apr | 2017  | August | 2017       | Condom Fem  | 4                        | 2                   | 5       |
| 269 | KADUNA    | State                 | Yes                 | Jan-Apr | 2017  | August | 2017       | Condom Fem  | 6,771                    | 5,000               | 11,771  |
| 270 | KANO      | State                 | No                  | Jan-Apr | 2017  | August | 2017       | Condom Ferr | 3,545                    | 1,372               | 3,989   |

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- 2. Create queries and desired indicators
  - Calculated fields
  - Quality checks
  - Pivot tables, filters, graphs

| fill rate | CYPs Issued | MoS<br>Begining<br>Balance | MoS<br>Requested | MoS<br>Issued | Average<br>MoS<br>during<br>perioc |
|-----------|-------------|----------------------------|------------------|---------------|------------------------------------|
| 0%        | -           | 3                          | -                | -             | 2.8                                |
| 38%       | 2,500       | 1                          | 3.1              | 3.1           | 3.6                                |
| 100%      | 395         | 1                          | 7.9              | 7.9           | 9.1                                |



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#### Calculate and View the Indicators from the Need Identified Earlier

- Indicators:
  - mCPR
  - Method Mix
  - Contraceptive Availability
  - Contraceptive Stock out
  - Average Monthly Consumption
  - Fill rate
  - CYPs
  - Quality of reporting:
    - Does Beginning stock = ending stock
  - Months of Stock
    - Issued, held, requested

- Segmentation:
  - By geography
  - Through Time
  - Public vs. Private
  - By Method (incl. LARCs/non-LARCs)
  - Supported Sites/Non-Supported sites
- Identify Correlations:
  - SC indicators and Service indicators
- Visual Depiction:
  - Mapped or Graphic







+ableau\*public

Reporting Rate

57.0

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Years (All) 2011

States v (All) √ Abla √ Adamawa √ Adamawa √ akwa-Ibo

✓ Anambra ✓ Bauchi ✓ Bayelsa ✓ Benue ✓ Borno Z cross-ri Z CRS Z Delta

(My Profile

#### **PROCESS D Create Dashboards**

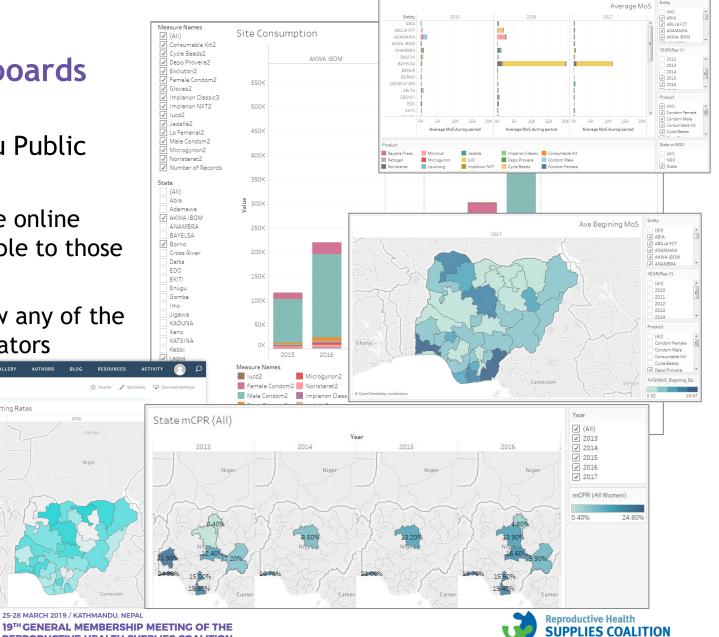
We used Tableau Public platform

- Allowed for free online access, but visible to those with a link
- Filtering to view any of the segments/indicators

GALLERY

Reporting Rates

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#### PROCESS E Turning Analytics into Action to Improve SC Performance

Work with team to understand how to **use** and **improve** data visibility and analytics:

- Establish key metrics, benchmarks, and problem-solving steps to identify and address challenges
- Identify actions that can come from indicators

Knowing when and what actions to take is key to driving supply chain performance improvement







## **Examples of Visualizations and Analytics-Nigeria**

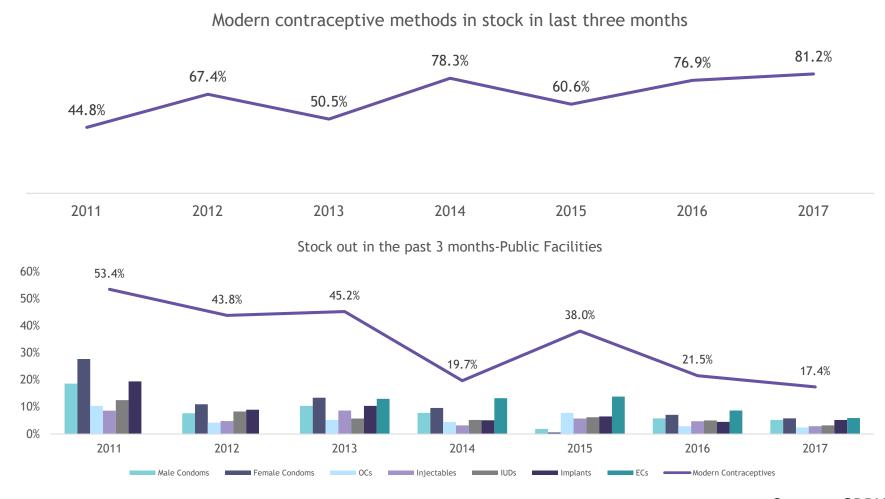


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#### Data for UNFPA and Their Story: Contraceptive Availability Has Increased at SDPs & Stock Outs Have Decreased





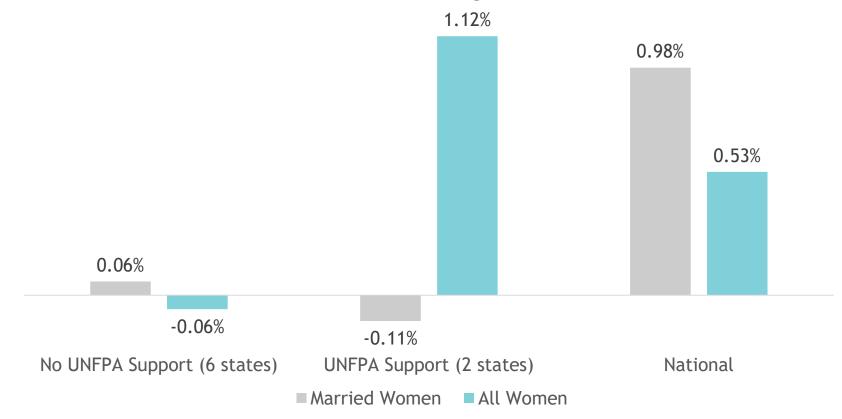


Source: GPRHCS Reproductive Health SUPPLIES COALITION



### UNFPA Supported States Have Higher Rate of All Women mCPR Growth than National Average

Annual rate of change in mCPR



Limitation: Data from PMA2020 is not collected/available for remaining 29 states. Source: DHS and PMA2020

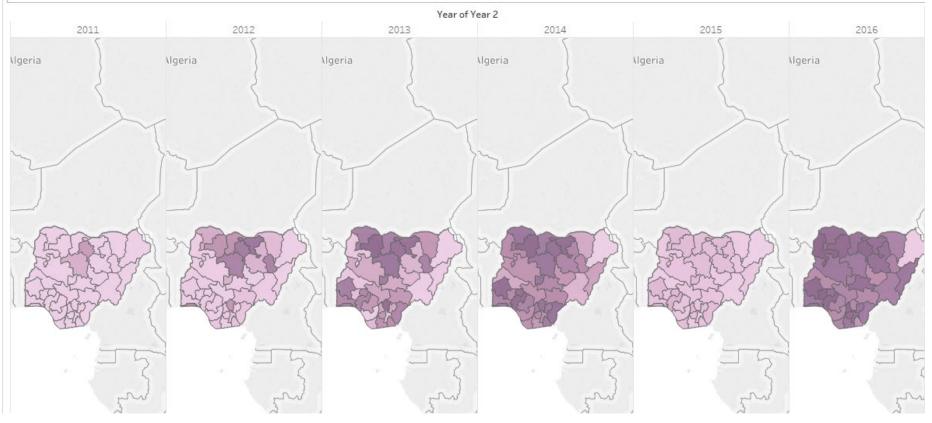






#### **Reporting Rate-Mapped through Time**

-allows for comparisons through time and by state

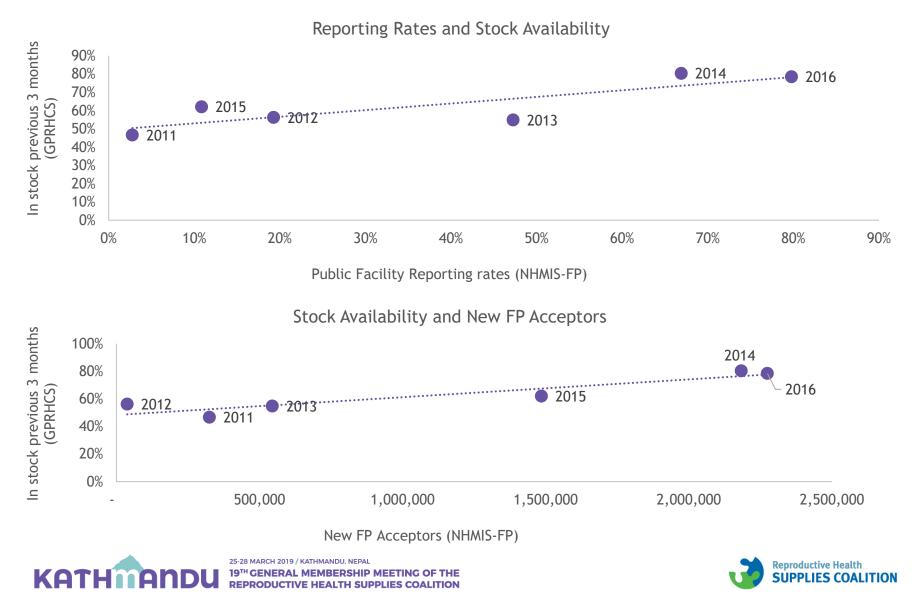






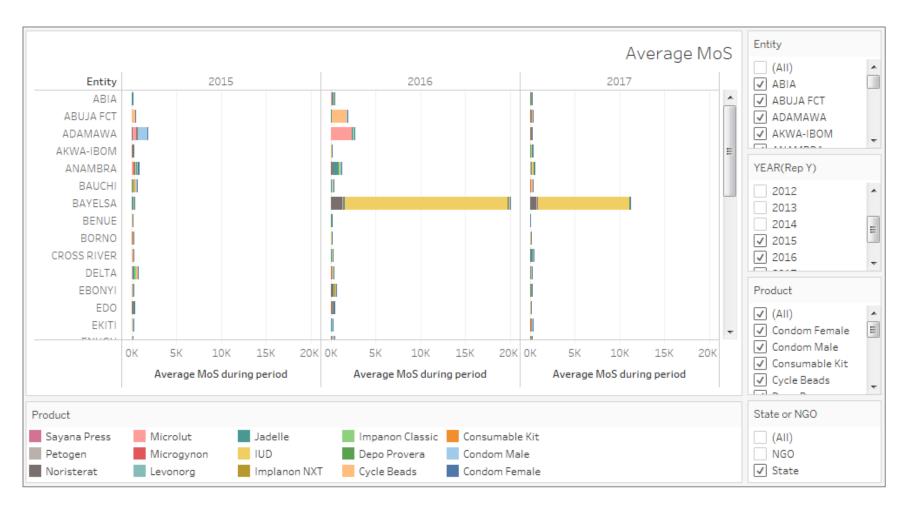


# Correlations





#### What Do You See in this Data?





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#### Lessons Learned

- Programs may be able to better maximize the investment in information systems and data availability by ensuring time and resources dedicated to designing analysis and visuals to serve key decision making processes
- Simple tools, if developed well, can
  - Make decision making easier and faster, for all levels of the system
  - Allow stakeholders to prioritize where to spend limited resources
  - Allow lower level staff see how they compare to their neighbors and which areas require improvements
  - Empower and encourage staff at all levels to be solution oriented
  - Allow for quick reporting..... more time to implement!
- Data and visualizations alone do not improve SCs. To create a culture of data use, a structured and rigorous process is also required and should include:
  - Common goal
  - Leadership
  - Financial and technical support
  - A process for monitoring, problem solving, recognition, action planning, and team meetings







# What data do you have? How can you better use your data for decision-making?



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