Strengthening Family Planning Supply Chain Systems in Indonesia

Dr. Dwi Listyawardani
Deputy of Family Planning & Reproductive Health
National Population and Family Planning Board (BKKBN)
Background

**Data Availability**
- Over 90% reporting rate
- Large no. of indicators
- Easily available

**Data Systems**
- Limited visualizations
- Cumbersome forms
- Inconsistent quality

**Data Use**
- Weak culture
- Not used for decision making
- Limited monitoring & feedback

**Logistics Data**
- Not used consistently for resupply decisions
- Separate system for warehouses and SDPs

1. CENTRAL
2. 34 Province Warehouses
3. 514 District Warehouses
4. 17,000 Health Centers & Hospitals
5. 64,000 Private midwives & FBOs
Overview of Implementation

**VISIBILITY**
- Simplified excel based inventory management tools
- Mobile app that collects data during mentor visits
- Tracking key performance indicators

**QUALITY**
- Strengthening record management and reporting
- Data ownership
- Linkages with commodity availability

**USE**
- Informed resupply
- Standardizing trigger points
- Quality Improvement Teams
- Feedback and recognition

**ORGANIZATION**
- Equipping stakeholders with SOPs and tools
- Defining roles and responsibilities
- Facilitating multi level/division collaboration
- Routine mentorship and on-the-job training
Outcomes and results

- Reduced stock imbalances and wastage
- Strengthened collaboration and customer service through routine QITs
- Improvement in record and report accuracy
- Increased ownership to improve data quality and outcomes
- Routine mentorship and feedback has improved motivation and accountability
- Improved storage practices
Key considerations

Simplified
- Familiar low cost platforms. Minimal training
- User friendly. Simple indicators

Purposeful
- Comprehensive. User centric
- Facilitates local action. Result oriented

Linkages
- Monitoring and feedback mechanism
- Ownership and motivation

Culture
- Policy. Accountability
- Continuous improvement
Challenges

- Tendency to switch back to old practices
- Trusting data to make decisions
- Managing different levels of capacity
- Breaking silos within the organization structure
- Emphasizing the importance of supply chain management within the FP program
Terima Kasih