

AccessRH

Your trusted partner in sexual and reproductive health supplies, information, and procurement

Topics:

- Overview of AccessRH
- Client Experience
- Challenges



AccessRH

What is AccessRH?

AccessRH is a UNFPA-managed procurement and information service for reproductive health supplies

We offer NGOs and low and middle income governments efficient access to high quality, affordable commodities and increased supply chain visibility

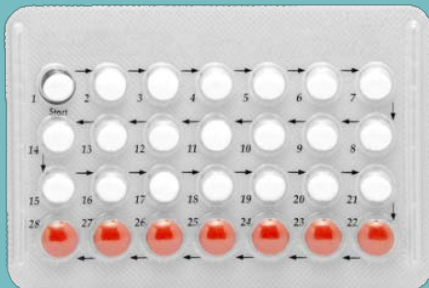


**BILL & MELINDA
GATES foundation**



Trusted Partner in RH Procurement

**Better
Planning**



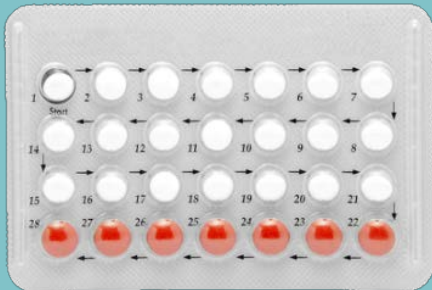
**Secure and
Reliable
Products**



**Easier
Ordering**



AccessRH Enables Better Planning



**Product
information**

**Transparent
pricing
information**

**Historical and
current
shipment
information**

www.MyAccessRH.org

Information
Services

Quality
assurance
policy

List of quality
assured
suppliers

RHInterchange



The screenshot shows the AccessRH website with a teal header containing navigation links: ABOUT ACCESSRH, CONTACT, NEWS, SEARCH, and LANGUAGE. Below the header is a sub-header with the AccessRH logo and links for Review Data, Access Supplies, PLAN, and ORDER. The main content area features a large banner titled "Access to Reproductive Health Supplies Starts Here" with a "SHARE" button. The banner is divided into two sections: "Review Data" and "Access Supplies". The "Review Data" section includes the text: "The most comprehensive source of information on contraceptive orders for more than 140 countries around the world." and lists "Review", "Données", and "Aquí puede revisar" as options. The "Access Supplies" section includes the text: "Tools, documents and instructions for ordering reproductive health products." and lists "Plan", "View", and "Order" as options. A small image of a couple is visible on the right side of the banner.

Procurement
Services

How to order

AccessRH
Product
Catalog

Lead times
by product

Customized
artwork
information

RHI Inputs and Outputs

Order and shipment data

Contraceptive
method

Country

Quantity

Product

USD value

Manufacturer

Funding
source

Shipment date

Receipt date

Recipient

PO number

RHInterchange

Reports, graphs and maps

Summary of
shipments

Quantity
summary

Value
summary

Geographic
summary

Shipment
details

Shipment
history

Jan-07 - Dec-07	Injectables	11,095,797
Jan-08 - Dec-08	Injectables	15,399,192
Jan-04 - Dec-04	Orals - Combined	12,809,370
Jan-05 - Dec-05	Orals - Combined	27,473,149
Jan-06 - Dec-06	Orals - Combined	45,582,476
Jan-07 - Dec-07	Orals - Combined	28,395,635
Jan-08 - Dec-08	Orals - Combined	30,194,001
Jan-04 - Dec-04	Orals - Emergency	847,500
Jan-05 - Dec-05	Orals - Emergency	285,350
Jan-06 - Dec-06	Orals - Emergency	956,350



AccessRH Offers Secure and Reliable Products



**Quality-assured
products**

**Competitive
pre-negotiated
prices**

**Reduced lead
time for
in-stock products**

AccessRH Online Product Catalog



Contraceptives

36

Reproductive health kits

20

Medical equipment items

447

Pharmaceutical products

285

“In comparison with other sources the price was most acceptable”

Quality-Assured Products

Prequalification

**Technical
evaluations**

**Quality control
and monitoring**

WHO and ISO standards



**93% reported
satisfaction
with quality**

AccessRH Makes Ordering Easier

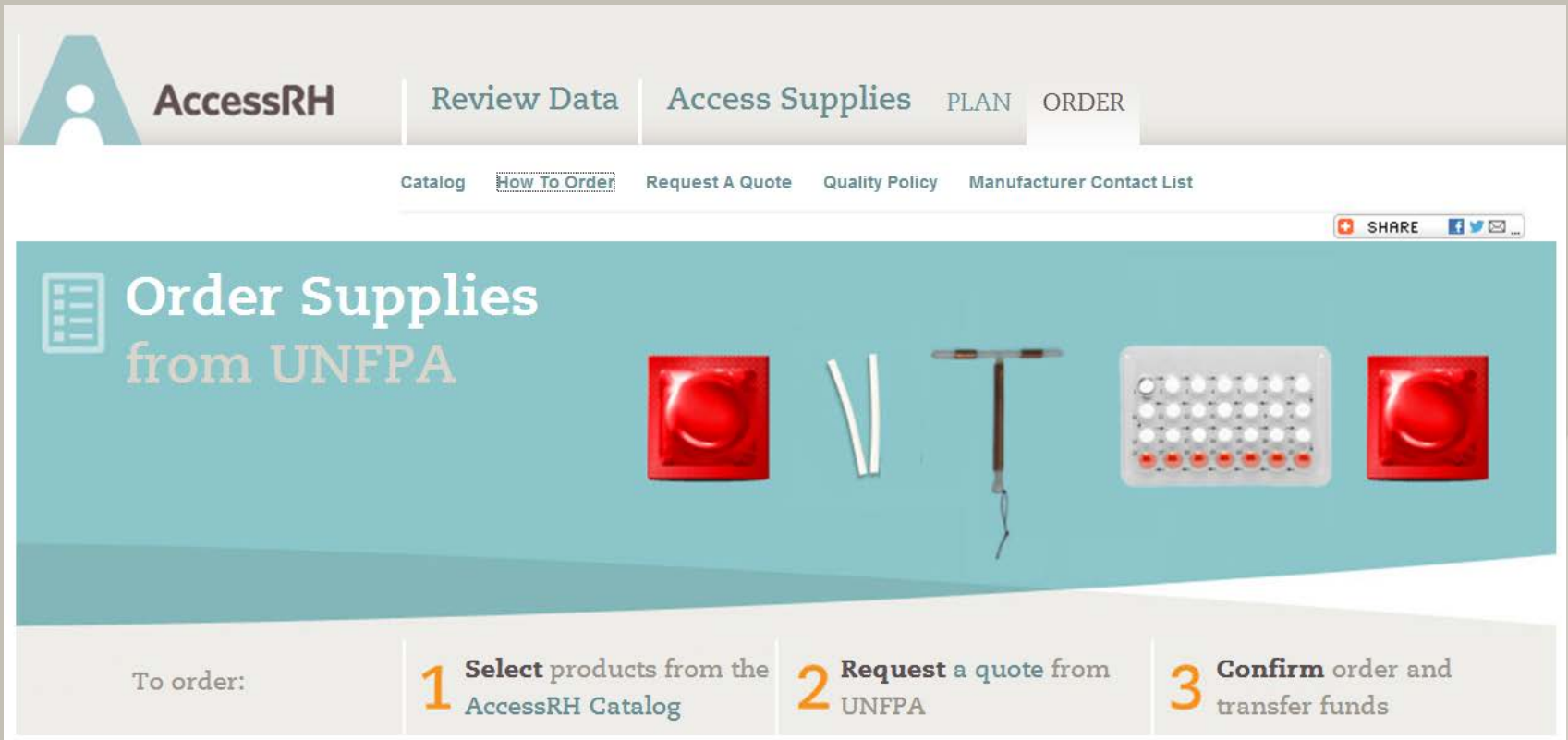


**Simplified
ordering and
financial process**

**Follow
your order**

**Products from
multiple
manufacturers in
one order**

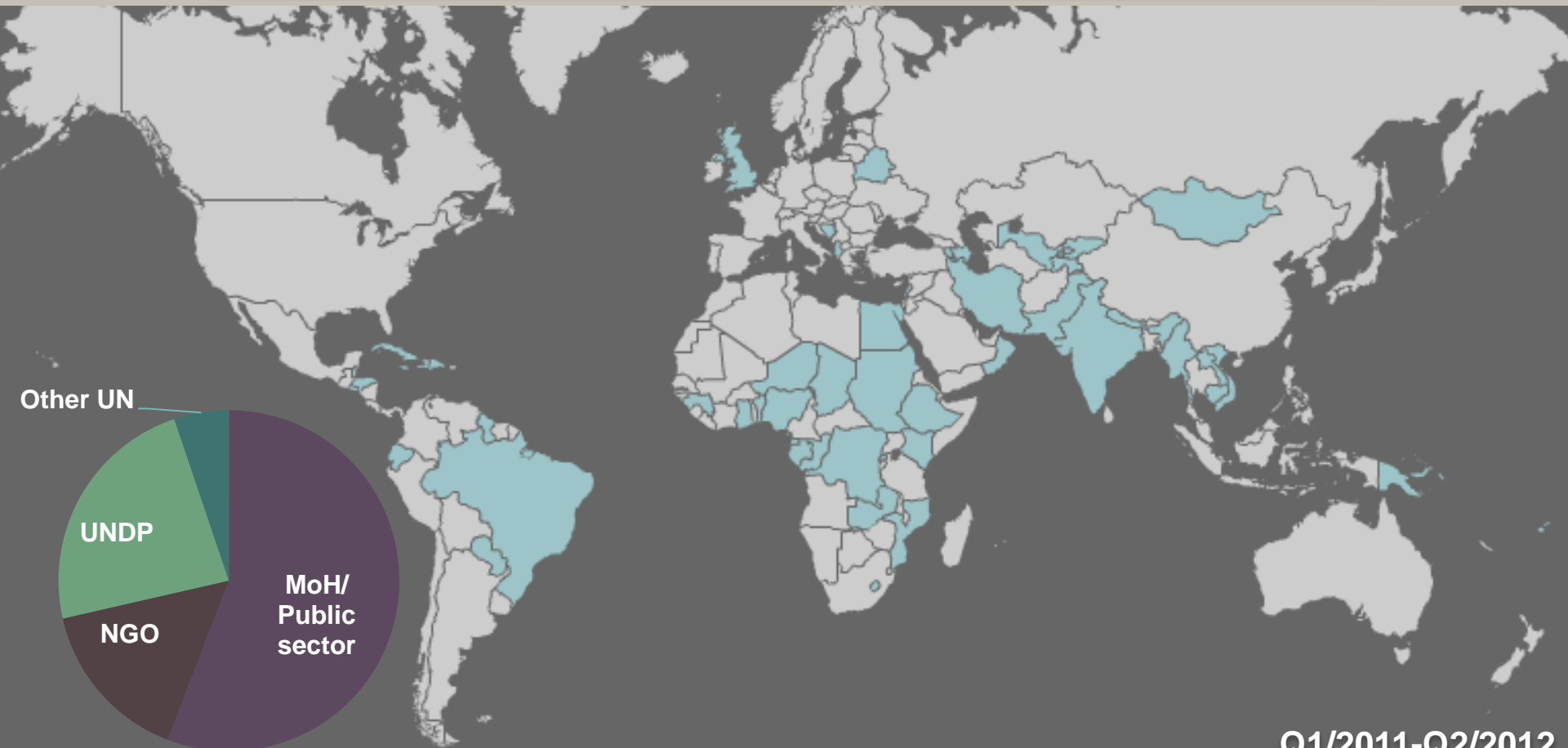
Ordering From AccessRH



The screenshot displays the AccessRH website interface. At the top, the AccessRH logo is on the left, and navigation links 'Review Data', 'Access Supplies', 'PLAN', and 'ORDER' are in the center. Below these, a secondary navigation bar includes 'Catalog', 'How To Order' (highlighted with a dashed border), 'Request A Quote', 'Quality Policy', and 'Manufacturer Contact List'. On the right of this bar is a 'SHARE' button with social media icons. The main banner features the text 'Order Supplies from UNFPA' next to a list of medical supplies: two red square condoms, two white condoms, a T-shaped syringe, a blister pack of pills, and another red square condom. Below the banner, a 'To order:' section contains a three-step process:

- 1 Select** products from the AccessRH Catalog
- 2 Request** a quote from UNFPA
- 3 Confirm** order and transfer funds

63 External Clients in 45 Countries Value of Orders: 27 million USD




Q1/2011-Q2/2012

How to Order from AccessRH




The Order Process: Step 1

Select from AccessRH Catalog



Catalog

Valid from 1 August 2012 - this Catalog supercedes any previously issued AccessRH Catalog.



Please observe the following:

- Freight** - Please make provision for cost of freight when placing an order. Quote for freight will be obtained by UNFPA and added to your pro-forma invoice.
- Insurance** - Cost of insurance will be added to your pro-forma invoice, calculated as 0.132 % of the value of the order*.
- Handling fee** - Handling fee will be added to your pro-forma invoice, calculated as 5% of (the value of the order* + insurance)
- Items will be delivered (per INCOTerms 2010) with minimum 75% of **shelf life** remaining, where shelf life applies.
- Minimum order requirement** per item is USD 5,000 except where otherwise stated (contraceptive quantities shown in units). In rare circumstances it may be possible for UNFPA to process orders of less value.

* Value of the order is calculated as: value of goods + sampling & testing (where applicable) + freight.

Please contact UNFPA at accessrh@unfpa.org to purchase products or make enquiries.

UNFPA will consider requests for items outside the Catalog on a case-by-case basis.

Disclaimer - This Catalog is provided for informational purposes. Information provided in the Catalog shall not be regarded as an offer, solicitation, or recommendation to buy any product, brand, or service from UNFPA. UNFPA makes no representations or warranties as to the accuracy, completeness, or suitability for a particular purpose. UNFPA does not accept any responsibility or liability with regard to the reliance on, or use of, this information. Please contact UNFPA at accessrh@unfpa.org to purchase products or make enquiries.


Note: This Catalog includes **Contraceptives, Productive Health Kits, Pharmaceutical Products, and Medical Equipment**. The products are listed in the above order, then by sub-category (where applicable). You may also type **Ctrl+F** to search for specific text.

Product	Description	Sales Unit of Measure	Multiple Order Quantity	Estimated Price (USD per Unit of Measure)	UNFPA Item Identification Code	Minimum Order Quantity ⁵
CONTRACEPTIVES						
Combined Low Dose Oral Contraceptive Pills						
Marvelon 28	Marvelon 28. Desorgestrel 0.15 mg + ethinyl estradiol 0.03 mg (21 tablets) + placebo (7 tablets). Inactive ingredients: cellulose, D&C Red 30, FD&C Yellow 6, lactose, magnesium stearate, and polacrillin potassium. Cycle = 28 tablets. One pack = 3 Cycles.	Cycle	100	0.6933	MARVELON28	4,600
Microgynon ED Fe	Microgynon ED Fe. Levonorgestrel 0.15 mg + ethinyl estradiol 0.03 mg (21 tablets) + ferrous fumarate 75 mg (7 tablets). List of excipients: Ferrous fumarate, lactose monohydrate, maize starch, povidone 25, talc, magnesium stearate, sucrose, povidone 700 000, macrogol 6000, calcium carbonate, glycerol 85%, titanium dioxide, ferric oxide pigment yellow, montanglycol wax. Cycle = 28 tablets. One pack = 3 Cycles.	Cycle	720	0.27 - 0.40	MICROGYNON30	5,100
Zinnia	Ethinylestradiol/Levonorgestrel 30mg/150mg tablet (1 pack 3 cycles)	Cycle	N/A	0.225	ZINNIA	100,002
Ethinylestradiol/Levonorgestrel	Ethinylestradiol/Levonorgestrel 30 microgram /150 microgram tablet (1 pack 3 cycles) BP	Cycle	1	1.35	ETHINLEVO	31,900
Condoms (Male)						
Manufacturers of male latex condoms procured by UNFPA meet the minimum requirements detailed in relevant ISO standards and the WHO/UNFPA Specification for Male Latex Condoms.						
53 mm Standard	Condom, male, 53 mm, standard (most commonly procured).	Gross (GD) of 144 condoms	50	3.58 - 4.35	CONDOM 53 STANDARD	2,000
53 mm 3 in 1: Ribbed, Dotted, Contoured	Condom, male, 53 mm, ribbed, dotted and contoured.	Gross (GD) of 144 condoms	50	3.85 - 4.55	CONDOM533IN1RDC	2,000

www.myAccessRH.org > Order > Catalog

The Order Process: Step 2

Complete and send Request for Quotation Form



Request For Quotation

Instructions:
In order to process your request, please complete sections A-D and return this form to your respective UNFPA regional focal point (listed below) by email or fax.

A. Contact details - Please complete steps A.1-A.3

A.1 Customer details

Organization Name: Centre for Community Health & Disease Control

Type of organization (check one):
UN agency ☐ NGO ☐ Government ☒ other (please specify)

Funding source, if different from requesting organization:
Government

Address:
Sosun Magu 20184
Male, Maldives

Contact person first name: Nazeera

Last name: Najeeb

E-mail: nazeera@health.gov.mv
nazeera_najeeb@hotmail.com

Telephone (include country code):
+960-3014459, +960-7747366

A.2 Consignee details* (if different from A.1)

Organization Name: Centre for Community Health & Disease Control

Address:
Roashanee Building
Sosun Magu 20184
Male, Maldives

Contact person first name: Fathimath Nazla

Last name: Rafceeg


E-mail: nazla@health.gov.mv

Telephone (include country code):
+960-3014411

Preferred seaport/airport of goods delivery:
Ibrahim Nasir International Airport, Hulhule', Maldives

A.2 Additional parties to be notified (if different from A.1)

Organization Name: none



Request For Quotation

B. Requested items

Item No	UNFPA item identification code (item description if item is not in AccessRH catalogue)	Quantity	Unit of measurement (i.e. vials, cycles, tablets, pieces etc.)	Remarks (e.g. special requests)	Mode of transportation (choose one):	
1	EXLUTON	5972	cycles	prefer Micronor pills, however, UNFPA no longer has an LTA for the product.	Sea/Land <input type="checkbox"/>	Air <input checked="" type="checkbox"/>
2	MICROGYNON30	49540	cycles	prefer 21792 Regevidon pills and 32047 Microgynon pills. As UNFPA no longer has an LTA for Regevidon pills, it is included in the Microgynon request.	Sea/Land <input type="checkbox"/>	Air <input checked="" type="checkbox"/>
3	DMPA_DEPO	4500	vials		Sea/Land <input type="checkbox"/>	Air <input checked="" type="checkbox"/>
4	SYRINGESOLO1ML	4500	each		Sea/Land <input type="checkbox"/>	Air <input checked="" type="checkbox"/>
5	CONDOM 53 STANDARD	250	Gross (GD) of 144 condoms	Pieces with needle	Sea/Land <input type="checkbox"/>	Air <input checked="" type="checkbox"/>
6				prefer good quality condoms from Malaysian Vender...	Sea/Land <input type="checkbox"/>	Air <input checked="" type="checkbox"/>

The Order Process: Step 2

Complete and send Request for Quotation Form

C. Special order requirements (if applicable)

Pre-shipment inspection (please check if applicable) ☐ (Remarks:)
 Note: Pre shipment inspection can only be carried out for certain products.

Post-shipment inspection (please check if applicable) ☐ (Remarks:)
 Note: Post-shipment inspection can only be carried out for certain products and is discouraged by UNFPA.

Other special import or export requirements:

Requirements for INCOTERMS other than CIP (Port of Destination):

What is customized artwork and printing?

Customized artwork and printing includes specific text and/or images on packaging, and specific text and/or language translation on inserts. In some cases these services are also available on stickers, which can be fitted on the product packaging (not applicable to package inserts).

There are three main categories of packaging where customized artwork or printing can be displayed: these are the OUTER and INNER PACKAGING and PACKAGE INSERTS.

D. Special packaging/product requirements * (if applicable)

*Please note that special requirements e.g. customized foils, packaging, language p and higher prices. Where applicable, the customer will need to provide artwork in pantone codes for the colors, and exact text to be put on inserts/package.

Customized packaging (please check if applicable) ☐

Note: Please indicate type of package customization in section B under column "Remarks"

Language on packaging and/or insert (please check if applicable) ☐

Note: Please indicate desired language in section B under column "Remarks"

Male Condom related customization:

d.1 Customized condom foil (please check if applicable) ☐

d.2 Condom flavor/scent (please check if applicable) ☐

d.3 Condom color (please check if applicable) ☐

Note: Please provide detailed description in section B under column "Remarks"





Unit Cost	
0.37	
3,500.00	
0.4133	
25.20	
650.00	
1.10	
0.00	
950.00	
3.0	
1.0	
3.0	

UNFPA
UNFPA - because everyone counts

Proforma Invoice

Procurement Services Branch, UNFPA
Møttemødet 3, DK-2100, Copenhagen, Denmark
P.O. Box. 2530
Telephone: +45 3546 7384

Customer: Maldives MoH

UNFPA Contact: Ksenia Jensen
E-mail: kjensen@unfpa.org

Invoice Number: ARH-KJ-01537

E-mail: naseera@health.gov.mv naseera.naseeb@hotmail.com | +960-30144509 | +960-7747366

Delivery Details:

INCOTERMS 2010: CIP

Goods Delivered/to be Delivered to: Rooshanee Building, Sosun Magu 20184
Male, Maldives

Consignee Details:

Consignee Name: Centre for Community Health and Disease Control

Consignee Address: Sosun Magu 20184 Male Maldives
Contact Pathmath Nodia Rafeeq at nodia@health.gov.mv, +960-3014411

To Proceed to Placing the Order:

This Proforma Invoice constitutes an offer from UNFPA to the Customer. Unless otherwise stated, the offer is subject to UNFPA Service Conditions.

To accept the offer and place an order with UNFPA:

- A The customer makes payment in full within the validity period to UNFPA and;
- B The customer completes the order confirmation (attached), scans and returns it to the UNFPA contact person within the validity period.

Payment Details

Please immediately pay UNFPA the 'TOTAL AMOUNT PAYABLE' by telegraphic transfer (TT) - bank details as follows:

UNFPA Bank account: 323373925

Bank: JP Morgan Chase Bank N.A., International Agencies Banking

Bank Address: 1166 Avenue of the Americas, 17th Floor, New York, NY 10036-2708

SWIFT Code: CHASUS33

ABA Routing: 021000021

Please ensure when making the transfer that all costs are borne by sender.

The customer should confirm by email to the UNFPA contact person when transfer has been effected.

E-mail: kjensen@unfpa.org

UNFPA Service Conditions

The UNFPA Service Conditions applicable for procurement on behalf of customers can be accessed here:
<http://www.unfpa.org/public/home/procurement/pids/06623>

Special Instructions

This signature is only valid for use in official UN documents

Ksenia Jensen

Pathmath Nodia Rafeeq

Created By _____

Approved By _____

		Proforma Invoice			
Procurement Services Branch, UNFPA Høstetorsten 3, DK-2100, Copenhagen, Denmark P.O. Box, 2530 Telephone: +45 3546 7384		UNFPA Contact: Ksenia Jensen E-mail: kjenen@unfpa.org		Invoice Number: ARH-KJ-01537 v1	
& everyone counts aldivies Moh Ksenia Jensen Procurement Services Branch, UNFPA		Klaus Grønlund Procurement Services Branch, UNFPA			

Order Confirmation	
<i>To be completed by the Customer</i>	
I, _____, in my capacity as: _____, Insert job title _____ Insert name in block capitals	
on behalf of: Maldives MoH	
I confirm the order for the items and costs outlined in the attached Proforma Invoice. The completion of the Order Confirmation confirms acceptance of the terms stated in the Proforma Invoice and UNFPA Service Conditions.	
Date: _____	Date: _____
Signature: _____	Signature: _____

The Order Process: Step 4

Return signed confirmation form

UNFPA Service Conditions

For the Procurement of Supplies and Services to Customers

Effective Date: November 1st 2011

1. Definitions

Customer means governments, specialized agencies or other intergovernmental or non-go organizations requesting UNFPA to provide procurement services;

Force majeure means acts of God, war (whether declared or not), invasion, insurrection, a similar nature of force;


Order Confirmation means the document that the Customer sends to UNFPA (in a pre-format) accepting UNFPA's offer to procure the Supplies as detailed in the Pro Forma Invoice;

Parties mean the Customer and UNFPA jointly and Party individually;

Pro Forma Invoice means the document that UNFPA issues in response to the Customer containing confirmation as to what UNFPA offers to procure, the cost and approximate

Request means the written request from the Customer to UNFPA detailing the supplies the Customer wishes UNFPA to provide a quotation for;

Supplies means supplies, equipment and material required for purposes related to

Proforma Invoice	
 <p>UNFPA - because everyone counts</p>	<p>Procurement Services Branch, UNFPA Midtermolen 3, DK-2100, Copenhagen, Denmark P.O. Box. 2530 Telephone: +45 3546 7384</p>
<p>Customer: Maldives MoH</p>	<p>UNFPA Contact: Ksenia Jensen E-mail: kjensen@unfpa.org</p>
<p>Ksenia Jensen Procurement Services Branch, UNFPA</p>	<p>Invoice Number: ARH-KJ-01537 v1</p>
<p>Klaus Greifenstein Procurement Services Branch, UNFPA</p>	

Order Confirmation	
<p><i>To be completed by the Customer</i></p>	
<p>Within the validity period, please complete the Order Confirmation and return it by e-mail (together with the Proforma Invoice) to the relevant UNFPA contact person. Payment must also be transferred in full for UNFPA to accept the Order.</p>	
<p>I, <u>FATHIMATH KHAZLA RAFFEE</u> Insert name in block capitals</p>	<p>in my capacity as: <u>MEDICAL OFFICER</u> Insert job title</p>
<p>on behalf of: <u>Maldives MoH (CCHDC)</u></p>	
<p>confirm the order for the items and costs outlined in the attached Proforma Invoice:</p>	<p>ARH-KJ-01537 USD 42,990.05</p>
<p>The completion of the Order Confirmation confirms acceptance of the terms stated in the Proforma Invoice and UNFPA Service Conditions.</p>	<p>Date: 18 July 2012</p>
<p>Signature: <u>[Signature]</u></p>	<p>Date: 19/07/2012</p>



The Order Process: Step 5

Transfer funds



The Order Process: Step 6

UNFPA processes client order



UN Population Fund

Midtermolen 3
P.O. Box 2530
Copenhagen 2100
Denmark
Tel: 0045 3546 7000
Fax: 0045 3546 7018

Vendor: 0000000673
BAYER SCHERING PHARMA AG
LTA No. 09/018 CRC No. 09/35
BERLIN-WEDDING
MUELLERSTRASSE 178
BERLIN D13353
Germany

Purchase Order

Dispatch via Print		Page 1
PO Number	UNFPA-0000023300	Date
Revision		06/09/2012
Payment Terms	Net 30	Freight / INCOTERMS
		CPT, MALE, MALDIVES
Buyer	Ksenia Jensen	Phone
	kjensen@unfpa.org	Tel:
Approver	Klaus Greifenstein	Fax:
		Currency
		USD



Shipping Instructions

hereby place the following order subject to the terms below - UNFPA General Terms and Conditions and any document annexed hereto.

Address of Client

Purchase Order

Dispatch via Print		Page 1
PO Number	UNFPA-0000023299	Date
Revision		05/09/2012
Payment Terms	Net 30	Freight / INCOTERMS
		CPT, MALE, MALDIVES
Buyer	Ksenia Jensen	Phone
	kjensen@unfpa.org	Tel:
Approver	Klaus Greifenstein	Fax:
		Currency
		USD

UN Population Fund

Midtermolen 3
P.O. Box 2530
Copenhagen 2100
Denmark
Tel: 0045 3546 7000
Fax: 0045 3546 7018

Vendor: 0000141257
TIANJIN HUMAN-CARE LATEX CORPORATION
NO 223 WEST 14 RD AIRPORT INDUSTRIAL PARK TIANJIN CHINA
LTA NO 79/2011
CRC NO 10/119
TIANJIN 300308

Ln-Sch Item	Description
1-1 MICROGYNO	Microgynon 30. Levonorgestrel 0.02mg/Ethinyl Estradiol 0.02mg Tablts.) + Ferrou Fumarate 75mg Tablts). Inactive Ingredients: Cellul DSC Red 30, Di Yellow 6, Lac magnesium ste and polacrilli potassium.1 f cyc (3 strip tabls. ea)

Midtermolen 3
P.O. Box 2530
Copenhagen 2100
Denmark
Tel: 0045 3546 7000
Fax: 0045 3546 7018

Vendor: 0000170522
MSD OSS BV
KLOOSTERSTRAAT 6 5349 AB
PO BOX 20
5340 BH OSS
Netherlands

Ln-Sch Item	Description
1-1 IMPLANON	Implanon. Subdermal implant/ gestagene. Etonogestrel 68 mg x 1 (single rod 357350nt). Consist of non-absorbitive ethylen and vinylacetat copolym. Excl. trocars.

2-1 EXLUTON	Exluton , Lynestrenol box of 3 cy containing 2-1 tablets
-------------	--

3-1	Freight
-----	---------

Ln-Sch Item	Description	Quantity	UOM	Due Date
1-1 CONDOM 49	Condoms; male 49mm-Standard, according to UNFPA/WHO Standard 2010 and UNFPA Bid 09/028.	900.00	GD	23/11
2-1 CONDOM 53				

Ship To: Maldives
Tel:
Fax:
Midtermolen 3
P.O. Box 2530
Copenhagen 2100
Denmark
Tel: 0045 3546 7000
Fax: 0045 3546 7018

Bill To:

Purchase Order

Dispatch via Print		Page 1
PO Number	UNFPA-0000023301	Date
Revision		06/09/2012
Payment Terms	Net 30	Freight / INCOTERMS
		CPT, MALE, MALDIVES
Buyer	Ksenia Jensen	Phone
	kjensen@unfpa.org	Tel:
Approver	Klaus Greifenstein	Fax:
		Currency
		USD

matrix on next page)

id address
ber
e (DD/MM/YYYY)
'M/YYYY)

The Order Process: Step 7

Shipment by air or sea

From: Marc Lundwall
 To: 'nazeera_najeeb@hotmail.com'
 Cc: 'nazla@health.gov.mv'; 'saleem@unfpa.org'; 'amy.nas08@gmail.com'; 'shahida.abdulrazzaq@gmail.com'; Ksenia Jensen; Klaus Greif
 Subject: Your UNFPA Order Status: January 2012

Dear client,

Thank you for placing an order with UNFPA Procurement Services.

UNFPA will provide status-updates on your order until it is delivered at the destination indicated on the purchase order. Please note that the information below is provided per the latest available information in our order tracking system. UNFPA encourages you to report any inconsistencies which you might find so that we can improve our service.

Pro Forma Invoice number	Purchase Order number	Description of goods	Date UNFPA placed order with supplier	Requested shipment date	Estimated date of shipment from supplier to client
ARH-KJ-01057	21956	Excluton	20-Dec-2011	4-May-2012	31-Jan-2012
ARH-KJ-01057	21955	Depo Provera	20-Dec-2011	31-Jan-2012	31-Jan-2012
ARH-KJ-01057	21955	Syringe solo1ml	20-Dec-2011	31-Jan-2012	31-Jan-2012
ARH-KJ-01057	21954	Microgynon	20-Dec-2011	20-Jan-2012	20-Jan-2012

*The goods supplier enters order tracking information into our system.
 We are continuously working with all suppliers to increase their information updates.

With kind regards,

PFIZER OVERSEAS LLC
 (EXPORT DIVISION)
 235 EAST 42ND STREET
 NEW-YORK, 10017-5755
 USA
 BE 0449116829

VAT REPRESENTATIVE
 P.E.S.C. BVBA
 Hoge Wei 10 - 1930 Zaventem
 BE 0449.116.829
 Fact.Adm.Aenschr. Nr 4/2003

**Centre for community health and
 Disease control - MoH and Family
 .Sosun Magu, Male
 MALDIVES
 Attn: Mr.Ahmed Khaleel
 tel: (960) 3314 635**

UNFPA/5XFPR
CONTENTS CONTRACEPTIVES
UNFPA PO# 21955

Order Date 11/01/12
Our Reference UNFPA-000021955
Invoice Date 23/01/12
Invoice No. P 00222115
Order No. P S 651973
Customer No. 8013 202
Page 1
TR

UNFPA
PO BOX 2530
DK-2100 COPENHAGEN
DENMARK

Ship From Belgium
Transport AIR TRANSPORT
Import Licence
Terms of sale CPT MALE

Product Description
001 ST.SYR SOLOSH.IX1MLBL 1ML(E-B)
LOCAL CODE 029512
STANDARD LABEL
EXP. 2016/08
QTY 2.200,000
PROVENANCE 8230 E SPAIN
8247 B BELGIQUE/BELGIE/BELGIUM

Sales Unit UNT
Unit Price 0,070
Quantity 2200,000
Amount 154,00
USD

+ FREIGHT
SUBTOTAL: USD
AMOUNT TO BE PAID USD
154,00
200,00
354,00

The Order Process: Step 8

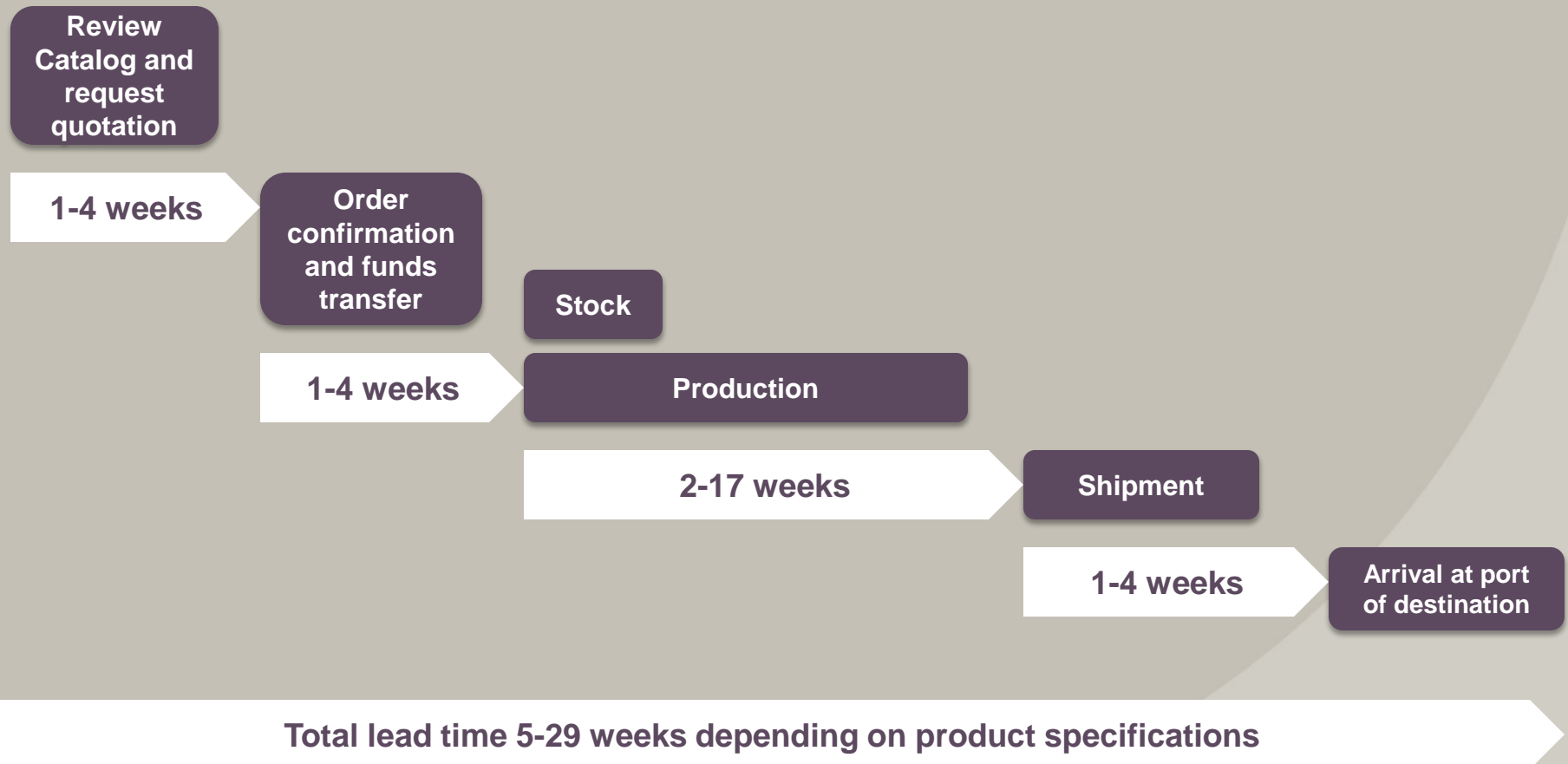
Arrival at port and customs clearance



E. ORDER ARRIVES AT PORT OF DESTINATION

The standard Incoterms used by UNFPA are CIP (Port of Destination). Under these terms, the consignee is responsible for arranging import customs clearance. In some special cases, UNFPA may use different Incoterms due to the exigencies of the particular destination and/or product. If different Incoterms are desired, please notify UNFPA at the time the request form is submitted.

Lead Time for RH Supplies



“By procuring condoms through UNFPA, we received the product faster than [from] another sources”

Benefits of AccessRH: Key Indicators

Improved delivery performance for select RH commodities

- Wait time savings (inventoried items)
- Number of shipments from inventory; clients
- Forecasts to suppliers for a range of items
- On-time delivery

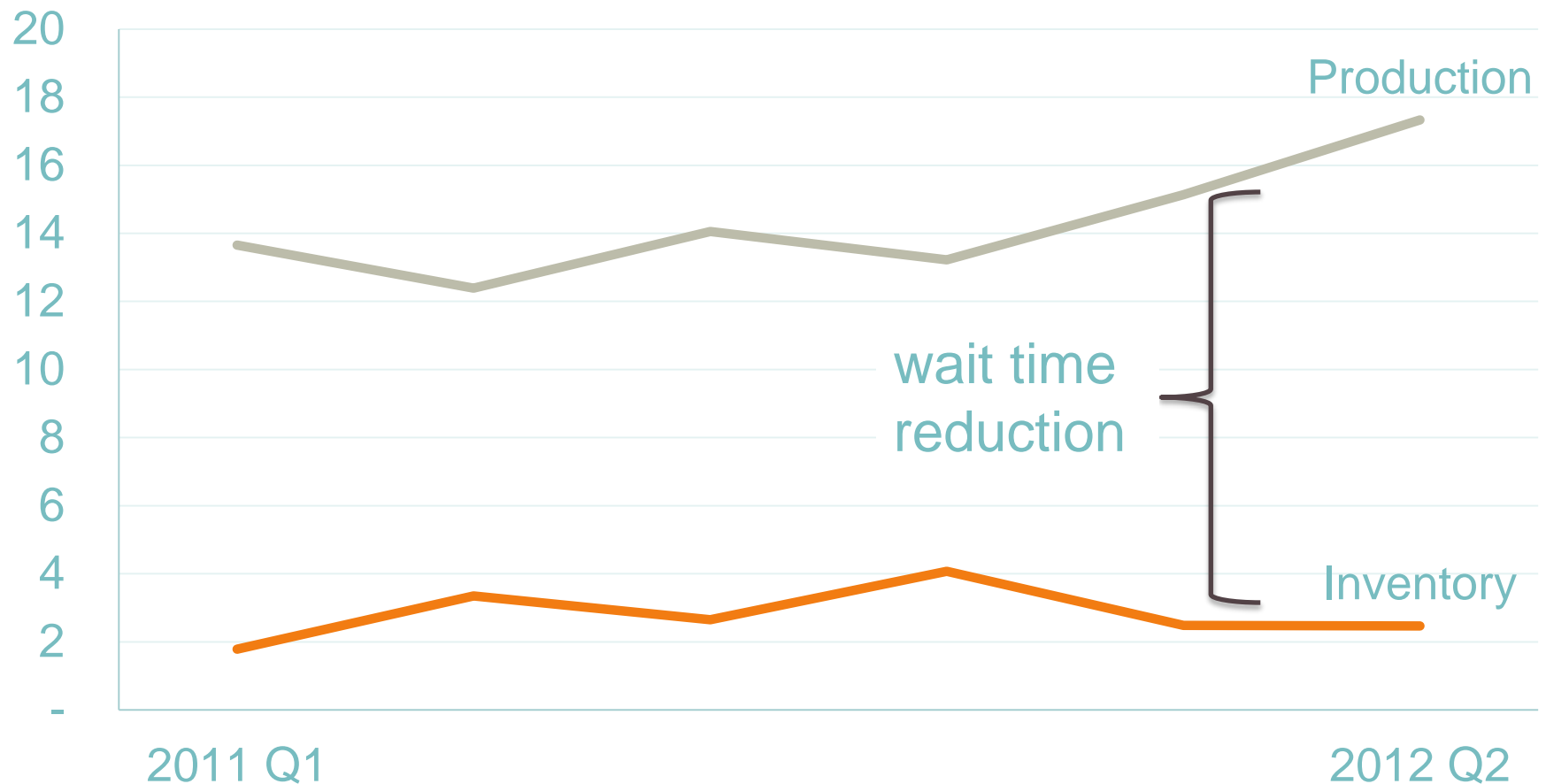
Expanded client access to quality, affordable RH commodities

- Client feedback
- Clients (number, type, geographic range)
- Marketing and outreach activities

Enhanced client access to consolidated, up-to-date information relevant for planning, ordering and managing RH supplies procurement

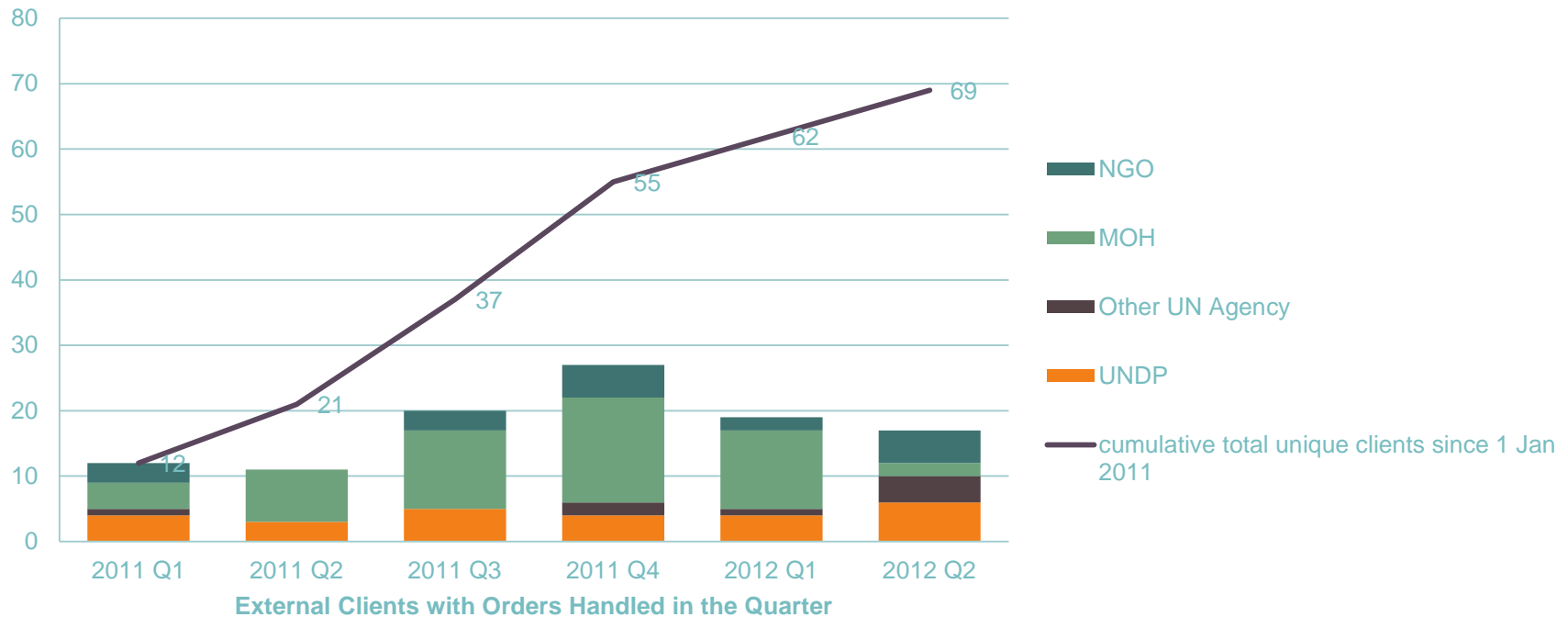
- Client feedback
- Usage of tools/resources
- Up-to-date and accurate data
- Data coverage

Wait time for condoms decreases by about 11 weeks



External Clients: Number, Type 2011- 2012

External Clients by Type - 2011 & 2012



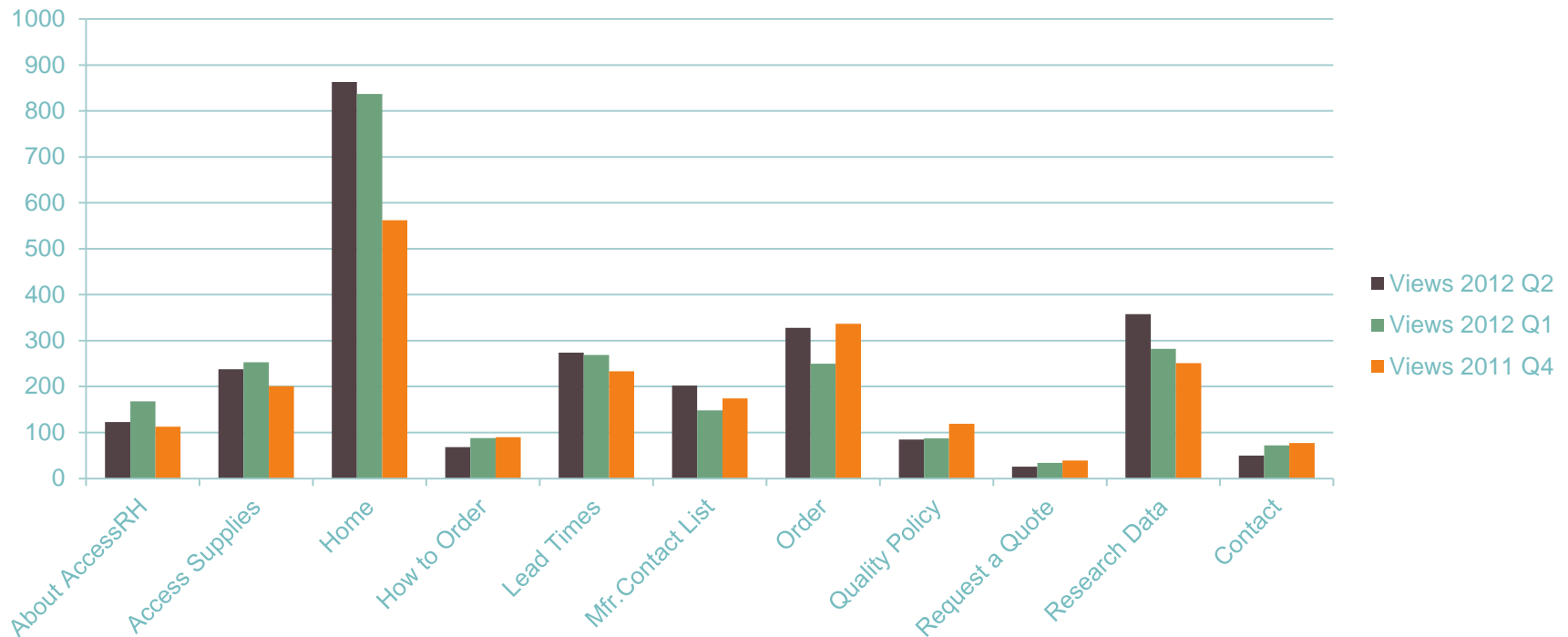
Client Feedback: 2012 H1

- ✓ 67% report orders arrived according to the schedule provided
- ✓ 80% expressed satisfaction with product quality
- ✓ 73% expressed satisfaction with product affordability
- ✓ 87% satisfied with service level and communication

Interest in myAccessRH.org – most viewed pages

Which pages are visitors viewing?

Views: 2012 Q2 vs. 2012 Q1 vs. 2011 Q4



Market Research Results: Using AccessRH



Pledge Guarantee for Health as a Financing Solution





AccessRH

**Access to reproductive health
supplies starts here**

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