# THE "A" OF ACCOUNTABILITY AND WHY IT MATTERS

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# At its most basic, accountability ensures that those in power are held publicly responsible for their decisions

## Directions of accountability



Horizontal accountability



Vertical accountability



Diagonal accountability

## Typology of SAcc in FP/RH

Categories of FP/RH Acc Activities	Illustrative Initiatives
I. Tracking donor and government financial commitments	<ul> <li>FP2020</li> <li>The Netherlands Inter-Disciplinary Demographic Institute's Resource Flows</li> <li>The World Health Organization's National Health Accounts and System of Health Accounts</li> <li>DSW - Euroleverage project</li> <li>PAI - Budget Tracking Advocacy</li> </ul>
II. Tracking national-level program implementation	<ul> <li>The Gates Institute's PMA2020</li> <li>Advance Family Planning (AFP)</li> <li>The Deliver Project</li> <li>Countdown to 2015</li> </ul>
III. Tracking service delivery outcomes	<ul> <li>Pathfinder – Community Scorecard and reportcard in Tanzania</li> <li>CARE - Community Scorecard in Malawi</li> <li>IPPF/WHR – Social Audits in Dominica Republic and Panama</li> <li>White Ribbon Alliance – "Social Watch" in various countries</li> </ul>

#### What is social accountability?

Efforts of *citizens* and *civil* society to scrutinize and hold *duty* bearers (politicians, government officials and service providers) to account for providing promised services, actions that most often take place at the sub-national or community level.

#### **Types of SAcc Interventions**

**Participatory Budgeting** 

**Public Expenditure Tracking** 

**Community Report Cards** 

**Citizen Report Cards** 

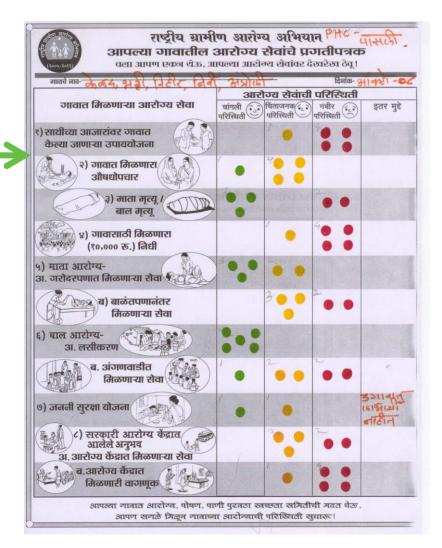
**Social Audits** 

**Citizen Charters** 

**Health Committees** 

Information Sharing & Campaigns

**Complaint Mechanisms** 



## Why Focus on Social Accountability?

 Accountability is an essential element to ensuring aid effectiveness

 Budget/expenditure tracking & report card verify if products are in the facilities and being used well.

 This facility/community level data can better inform national and global efforts



# Evidence Review of SAcc in FP/RH programs

Builds on a history of community involvement

Limited literature specific to FP/RH (16 case studies)

 Evidence on effectiveness and impact has yet to be adequately demonstrated

# Promising evidence on effectiveness and impact of FP/RH SAcc intervention—Tanzania

 By tracking policy implementation, staffing patterns at 24 intervention facilities increased by 33% after 4 months\*

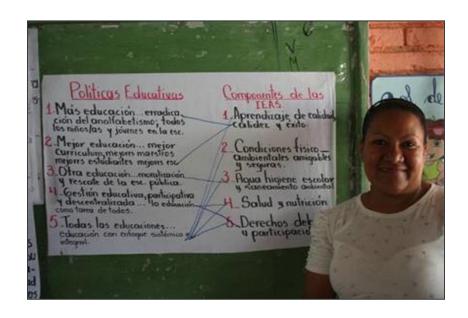


#### **Experts Consensus Points**

- SAcc interventions are more than just applying tools, they are complex political processes
- Social accountability models must be adapted to reflect
   FP/RH issues
- More realistic expectations are needed on the outcomes
   SAcc interventions can achieve within limited timeframes
- There is a need to identify and measure minimum conditions required for successful SAcc interventions

### What is Unique about SAcc for FP/RH?

- Much Potential
  - Applies to specificFP/RH issues
  - Operationalize rights based approaches
- Reservations
  - Balancing private and public
  - Role of incentives for SAcc



## Role of A&A Working Group

 There is great potential to use existing SAcc work to monitor supply and prevent stock-outs.

 How can we harness A&A WG membership existing SAcc expertise to support the work of the Coalition?

#### **Thank You**

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